**04/02/2014**

**Criteria/weights for bids on vehicles to Horizon Behavioral Health**

**1-Berglund Toyota offers the lowest prices possible; factors that may affect pricing are both rebates and special lease rates offered by Toyota financial services.**

**2-Toyota vehicles are well equipped with the latest safety features.**

**3-Toyota standard warranty is for 36 months 36,000 miles basic and 60 months 60,000 miles power train. Hybrid batteries and most hybrid components are covered for 8yrs or 100,000 miles.**

**4-At present 3 Toyota master certified techs,6 ASE certified techs and 2oil change specialist. All techs undergo continual Toyota training aiming toward master certification.**

**5- We maintain a full service body shop, mechanical repair service center, quick lube service and parts department.**

**6-3000 Wards Rd. and (310 Oakley Ave body shop).**

**7- Up to 24 months or 25000 miles free oil changes, lube. and tire rotation, plus roadside assistance**

**8-toyota care (free maintenance ) please see enclosed brochure. Full tank of gas included at delivery.**

**9-Delivery to your location.**

**10- References: Our past service to you over many years and over 150 vehicles delivered at low prices and good service. Always ready to answer questions and to be of service to you.**

**11- Berglund Toyota purchased Oak Ridge Toyota in august 2006 and has maintained most personnel. Berglund owns 15 stores in Va.**